

# Internet and telephone

## 网络和电话

### 1. Internet

Internet facilities are available in most hotel lobbies and rooms. Cafes which provide Internet access are also plentiful and inexpensive in China.

If you have problems with logging on to some websites on campus, please ask your Chinese colleagues or friends to send these websites to the Internet Center of our university for solutions: [service@scut.edu.cn](mailto:service@scut.edu.cn), or call the Network Center's 24-hour service hotline: 87110228.

Please note that some websites, including facebook, youtube, twitter, and google are currently not available in China.

### 2. Telephone

Most cellular phones from other countries work in China, but some may not. Check with your provider to confirm. Roaming services can be expensive; it would be wise to purchase an unlocked GSM smartphone and insert a local Chinese SIM card.

Currently, there are three mobile carriers in China, namely "China Mobile", "China Unicom" and "China Telecom". Of the three, "China Mobile" boasts the biggest number of subscribers and the highest user rate. GSM, CDMA, CDMA 1X, CSMA 2000, WCDMA, LTE-TDD, and LTE-TDD networks are all supported by Chinese telecom carriers. If you purchase a local SIM card, be sure to purchase directly from an official outlet of the aforementioned mobile carriers. This will ensure you're able to complete the mandatory registration and avoid loss of service.

If your Chinese SIM card has any problem, you can call the 24-hour hotline of your SIM card's provider:

- China Mobile: 10086
- China Unicom: 10010
- China Telecom: 10000

#### (1) Reaching a domestic fix-lined phone number

If you want to reach a domestic fixed-line number with a local phone number (from

### 1. 网络

在中国的大部分酒店大堂和房间都可以上网。提供网络服务的咖啡馆也很多，而且价格不贵。

如果在校园内不能登陆某些网站，可以请中国同事将这些网站的网址发送到学校网络中心寻求解决方式：[service@scut.edu.cn](mailto:service@scut.edu.cn)，也可以拨打网络中心 24 小时服务电话 87110228。

请注意目前在中国不能访问 Facebook, youtube, twitter, 以及 google 等国外网站。

### 2. 电话

大部分国外移动电话都可以在中国使用，请和您的手机厂家确认。国际漫游服务一般较贵，因此建议您购买一个未和运营商绑定的 GSM 智能手机，再插入中国当地的 SIM 卡。

目前，中国的移动通信运营商共有三家，分别是中国移动、中国联通和中国电信。其中，中国移动的客户数量最多。他们支持的网络服务有 GSM、CDMA、CDMA 1X、CSMA 2000、WCDMA、LTE-TDD 和 LTE-TDD 等。

若您需要购买 SIM 卡，建议去以上三家通信运营商旗下的营业厅购买，并按要求完成实名注册，以保证能正常使用运营商的服务。

如果您在中国购买的 SIM 卡或手机有任何问题，您都可以拨打 24 小时热线服务电话：

- 中国移动：10086
- 中国联通：10010
- 中国电信：10000

#### (1) 拨打国内固定电话

用本地手机或者固话拨打国内同城的固定电话，直接拨打电话号码即可。但是如果拨打的是另一城市的固定电话，则需要先在电

either mobile or fixed-lined phones), you can directly dial the number. But if the phone number you are dialing belongs to another city, an area code must be added before it.

#### **(2) Reaching a domestic mobile phone number**

If you want to reach a domestic mobile phone number via a mobile phone, you can directly dial the mobile number.

If you want to reach a domestic mobile phone number of another city via a fixed-line phone, "0" should be added before the mobile number. And if you are using a fixed-line phone from campus, "0" should be added before dialing a mobile number.

#### **(3) Reaching an International phone number**

To call Hong Kong, Macau, Taiwan, or overseas from mainland China, first you must dial "00" (international prefix), then dial the country code, then the area code, and finally the phone number. If you are using a fixed-line phone from campus, first you must dial "17909-00" (international prefix), then dial the country code, then the area code, and finally the phone number.

#### **(4) Making calls with a Chinese SIM card from other countries**

When you travel to Hong Kong, Macao, Taiwan, or other countries and regions beyond mainland China, if you want to make phone calls via your cellphone with a Chinese SIM card, you need to call your SIM card carrier beforehand in order to activate the international roaming service. You should deposit 800 RMB as telephone rate when activating.

### **3. Internet-based call**

Voice over Internet Protocol (VoIP), such as Skype, Facetime, Google Voice, Vonage, and WeChat are gaining in popularity because of the low cost and video component. To use this software, simply download it to your computer or smartphone.

话号码前加上城市的区号。

#### **(2) 拨打国内移动电话**

如果用手机拨打国内的移动电话，直接拨打手机号码即可。

如果用固定电话拨打国内不同城市的移动电话，则需要在移动电话号码前加上“0”。

如果用校内固定电话拨打国内其它城市的移动电话，则需要在移动电话号码前加上“17909-0”。

#### **(3) 拨打国际电话**

如果从中国大陆打电话到香港、澳门、台湾或海外，首先要拨国际电话前缀“00”，然后拨国家代码、区号，最后拨电话号码。

如果用校内固定电话拨打到香港、澳门、台湾或海外，首先要拨国际电话前缀“17909-00”，然后拨国家代码、区号，最后拨电话号码。

#### **(4) 中国手机的国际漫游**

如果你需要在香港、澳门、台湾，或者中国国外使用装有中国 SIM 卡的手机，你首先需要致电你的移动运营商，开通国际漫游服务，开通时需预存 800 元话费。

### **3. 网络电话**

网络电话现在越来越普及，比如 Skype、Facetime、Google Voice、Vonage、微信，由于它们话费便宜，并且还有视频功能。您可以通过在手机或者电脑下载相应的软件来拨打网络电话。